

A Guide to Consumer Resources

Consumer Referral Line 619-531-3507 (for recorded information)

Issue or Complaint	Contact
Accountants	California Board of Accountancy 916-263-3680 www.dca.ca.gov/cba
Charities: Registry of Charitable Trust	California Attorney General 916-445-2021 Oag.ca.gov/charities
Chiropractors	Chiropractic Examiners 866-543-1311 – Consumer Complaints www.chiro.ca.gov
Contractors, licensed or unlicensed (Includes plumbing, heating/ air conditioning, Landscaping, painting, roofing, home repairs, Electrical, etc...)	Contractors State License Board 800-321-2752 www.cslb.ca.gov
Dental	Dental Board of California 877-729-7789 www.dbc.ca.gov
Electronic s and Appliances/Home Furnishings (Home electronics, major appliances, Automotive radio & security systems Bedding, custom upholsters, furniture sellers)	Bureau of Electronic and Appliance Repair, Home Furnishings and Thermal Insulation 916-999-2041 www.bearhfti.ca.gov
Financial issues (Student loans, mortgages, debt collection Debt collection, auto loans, credit report, Banking issues, etc)	Consumer Financial Protection Bureau www.consumerfinance.gov 855-411-2372
Funeral (Sales, pre-paid trusts; cemeteries, crematories)	Cemetery and Funeral Bureau 800-952-5210 www.cfb.ca.gov
Government Look Alike Solicitations	San Diego District Attorney's Office 619-531-3507 or State Attorney General's Office 619-645-2001

Internet Crimes

(Intellectual Property Rights, hacking,
Online extortion, anything online)

Internet Crime Complaint Center (IC3)

www.ic3.gov

Investments

CA Department of Corporations

866-275-2677

www.corp.ca.gov

Labor violations

(Wages, work conditions,
OSHA violations)

Division of Industrial Relations

619-220-5451

www.dir.ca.gov/

Legal advice / Attorney Referral Service

San Diego County Bar Associate Referral Service

619-231-8585

www.sdcba.org

Motor Vehicle Repairs

Bureau of Automotive Repair

800-952-5210

www.bar.ca.gov

Pest Control

Structural Pest Control Board

916-561-8700

www.pestboard.ca.gov

Pharmacists/Pharmacy

CA State Board of Pharmacy

916-574-7900

www.pharmacy.ca.gov

Physicians

(Licensed or unlicensed)

Medical Board, Central Complaint Unit

800-633-2322

www.mbc.ca.gov

Privacy Protection

(assistance with Identity
theft and privacy concerns)

CA Office of Privacy Protection

www.privacyprotection.ca.gov

Private matters with loss value under \$10,000

Small Claims Court Legal Advisory Board

858-634-1900 or 858-634-1777

www.courtinfo.ca.gov/selfhelp

Purchase of new or used motor vehicle

(Includes vehicle warranty)

Department of Motor Vehicles

858-627-3951

www.dmv.ca.gov

Scanner overcharges, short weight or volume
(Gasoline, produce, goods for sale)

Department of Weights and Measures
858-694-2778
www.sdcountry.ca.gov/awm/consumer.html

Security
(Alarm companies, locksmiths,
private investigators, repossession
companies, security guards)

Bureau of Security and Investigative Services
916-322-4000 or 800-952-5210
www.bsis.ca.gov

Social Security Fraud

Social Security Administration
619-557-5257 or 800-269-0271
800-772-1213 – Hotline
www.ssa.gov

Solicitation by mail and/or telephone
(Sweepstakes, lottery and prize
Notifications)

U.S. Postal Inspector
877-876-2455
<https://postalinspectors.uspis.gov/>

Time Share Companies

Department of Real Estate
619-525-4192
www.dre.ca.gov

Travel Agency

State Attorney General's Office, Seller of Travel
213-897-8065
oag.ca.gov/travel

**Utility companies, movers, limousines, buses,
Or taxis**

Public Utilities Commission
Utility Complaints -800-649-7570
Moving company complaints – 800-366-4782
Passenger Carrier complaints – 800-894-9444
www.cpuc.ca.gov